LIST OF SUB-CONTRACTORS FOR JAHIA CLOUD OPERATIONS

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About this document

This document outlines the key sub-contractors required to operate Jahia Cloud. These vendors or service providers support infrastructure, operations, and application delivery.

How to read the Activation column

Always active: the provider is part of the service and is enabled for every customer.
Opt-in: this provider is by default not enabled for your organisation. If you subscribe to the related service, it will be enabled.
Opt-out: this provider is enabled by default, but you can choose to opt out of the related service. In that case, the provider will be disabled for your organisation.

Sub-contractors that process customer data

Sub-contractor	Purpose	Location	Activation
Anthropic	Artificial Intelligence provider	US	**Opt-out**
AWS	Cloud infrastructure provider	US · IE · CH · SG	Always active
Datadog	Logs indexing and monitoring	US · EU	Always active
Elastic Cloud	Elasticsearch hosting provider	US · IE	**Opt-in**
Mistral AI	Artificial Intelligence provider	EU	**Opt-in**
OVH	Cloud infrastructure provider	FR · CA	Always active
Scaleflex	Dynamic media optimization	CA · FR · SG	**Opt-in**
Scaleway	Password manager	EU	Always active
Screeb	Users observability	FR	Always active

Sub-contractors that do not process customer data

Sub-contractor	Purpose	Location	Activation
CircleCI	Continuous integration	US	Always active
Docker Hub	Docker images	US	Always active
GitHub	Code versioning	US	Always active
PagerDuty	On-call duty notifications	US	Always active
Virtuozzo	Containers orchestration	US	Always active

Countries are shown as codes: US (United States), IE (Ireland), CH (Switzerland), FR (France), CA (Canada), SG (Singapore), EU (European Union).

In accordance with applicable laws, Jahia will provide notice of new subcontractors. For more information, please contact us at privacy@jahia.com.