

European Synchrotron Radiation Facility

CUSTOMER CASE STUDY

“It is important for our institute’s website to reflect the excellence of science that is carried out here and thus increase the attractiveness of our offer to scientists all over the world. The modularity of the DX software and the possibility to implement templates that are very close to the original design have ensured that our website rises to this challenge.”

Marie Robichon / Web CMS Manager

The ESRF is the world’s most intense X-ray source and a centre of excellence for fundamental and innovation-driven research located in Grenoble, France. Thanks to the brilliance and quality of its X-rays, the ESRF provides unrivaled opportunities for scientists in many fields: chemistry, material physics, archaeology and cultural heritage, structural biology and medical applications, environmental sciences, information science and nanotechnologies.



Jahia product(s)
jContent (formerly DX Manager 7.1)

Type of project implemented
Extranet & Intranet

New website launched
January 2017

Project timeframe
Website 4 months

Number of unique website visitors
per month
30 000 on the Extranet

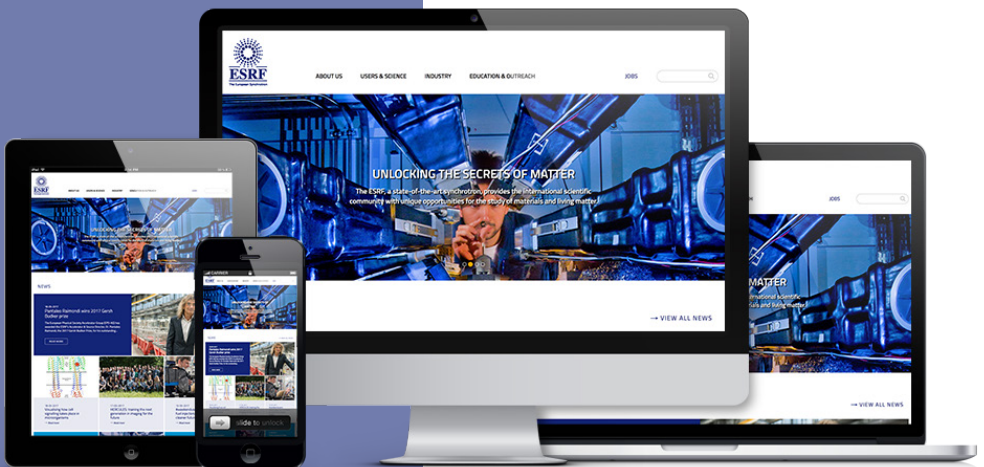
3 000 on the Intranet

Number of managed sites
2

Number of content authors or editors
50 approx.

Jahia Partner
CGI and Ngoar

THE ESRF DELIVERS A VARIETY OF SERVICES FOR ITS INTERNATIONAL COMMUNITY OF SCIENTISTS WITH JUST ONE UNIQUE PLATFORM



The challenge

The ESRF needed a solution to manage its content at a large scale as it has many authors, technical and scientific staff contributing to its pages on the intranet and extranet. The ESRF was also looking for the following features : The capacity to reuse content across their sites, automated maintenance tasks, an LDAP integration, the possibility to extend with reliable/supported modules, separate live/staging workspaces, and multilingual capabilities.

The Jahia Experience

ESRF chose to implement Jahia for its better adaptation and compatibility to their technical environment, web content organization (numerous contributors with varied skills, large number of pages) and interoperability with other systems.

The development of ESRF's two websites (www.esrf.eu and intranet.esrf.fr) on Jahia and the migration of Plone content to Jahia with CGI started in October 2012.

The new internet and intranet sites went live in 2013. ESRF then upgraded to the newest version of Jahia and, in September 2016, Ngoar were entrusted with the implementation of a new design and the development of new components for their extranet which went live at the end January 2017.

“In such a content-dense CMS with a deep tree structure, the ease with which content can be moved around without breaking references is highly appreciated. The possibility to query the JCR Repository and carry out batch script operations via the Tools is extremely useful and facilitates content maintenance operations immensely. “

The business value

Numerous benefits resulted from working with Jahia's technology:

- › A modernised website which attracts more users and collaborators and improves the experience for the facility's industrial clients.
- › An extranet that provides a significant amount of important information to all scientists.
- › The 50+ authors can work on the platform easily.
- › The possibility to create new content types rapidly and expose their content via different views. It allows the sites to evolve easily and thus respond to the authors' requirements.

Visit: www.esrf.eu

About Jahia

At Jahia, we believe great digital experiences don't have to be complex. It only requires strong and continuous integration capabilities along with simple, intuitive interfaces that enable IT & Marketing to work together to build and manage multi-channel initiatives quickly and easily.

Leveraging our headless enabled, cloud-based platform, Jahia helps companies all across the world better utilize their content and customer data to deliver the right experience at the right time for truly personalized customer experiences. With an unparalleled level of flexibility and connectivity, ensuring our solutions can be adapted to suit their needs, Jahia cuts through the noise (and long implementation cycles) to **Make Digital Simpler**.

Founded in 2002 and headquartered in Switzerland, Jahia Solutions Group has its North American headquarters in Washington, D.C., with additional offices in Boston, Houston, Toronto, and throughout Europe. Jahia's loyal customer community counts hundreds of global brands and organizations, including Ben & Jerry's, Nationwide, NASA, and General Motors.

For more Customer Case Studies, please visit:
www.jahia.com/customers

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Demo request 

Resources

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